



Crossroads Crisis Center provides services to survivors and their children of domestic violence, intimate partner violence, dating violence, family violence, sexual violence, and human trafficking.

2025 Annual Report

Thank You

Thank you to every individual and business that donated clothing, household items, furniture, and hygiene products this year. By providing the physical resources our survivors need to heal and grow, you have relieved a massive burden from their shoulders. You make our shelter a home.

In-kind donation amount recieved \$152,870.62

Crossroads Crisis Center's Advocates

Christel Keller
Executive Director

Michelle Glasco
Executive Assistant

Marcitta Sherrell
Residential & Youth Advocate

Olivia DePalma
Mobile Advocate & Outreach Coordinator

Alexis Butler
Court & Safe Exchange Director

Hayley Regan
Court Advocate

Michelle Hirigoyen
Court Advocate

Noah Liechty
Residential Advocate

Jennifer Bickel
Residential Service Coordinator

Amber Hale
Housing Advocate

Madison Bremer
Case Manager

Lindsey Barnes
Exchange Monitor

Stacey Bogart
Residential Advocate

Lohattis Hayden-Odunaiya
Residential Advocate

Financials (2024 Audit)

Revenue

United Way	\$45,585
Donations	\$24,735
Grants (Federal & State)	\$744,354
Marriage License & Divorce Fees	\$9,316
Contracts	\$1,000
Fundraiser	\$15,119
Misc. Revenue	\$4,387
Total:	\$844,496

Expenses

Programs	\$792,632
Fundraising	\$13,336
Management & General	\$78,417
Total	\$884,385

Partener Agency:



Proud Member of:



Crossroads Crisis Center, Inc. is a non-profit 501(c)(3) agency whose mission is to enhance safety for survivors of domestic violence and their children by educating, advocating, and empowering individuals. Through our leadership and expertise, we strive to engage our communities in promoting no tolerance of domestic violence.



An Impactful Year 2025

During the 2025 fiscal year, Crossroads Crisis Center's scope of work included:

3,443 Family shelter days
81 Safety plans complete in our emergency shelter
61 Lethality Assessments complete
175,410 Units of service provided
312 Victim notifications
729 Hearings were attended with or for the victim
9 Civil Protection Orders were granted
3,084 Referrals provided



16 Food boxes were prepared
2,055 Hotline calls answered
632 Text & Chats answered
25 "Finding Purpose" group sessions facilitated
423 Volunteers hours
13 Financial Empowerment sessions facilitated
8 Safe Exchange intakes complete
597 Safety Plans were discussed

Service Programs

Residential Program:

Emergency Confidential Shelter
 Intensive Case Management
 Individual and Housing Advocacy
 Ongoing Safety Planning
 Youth Program
 Life Skills

Mobile Advocacy/Non-Residential

Crisis Response
 Intensive Case Management
 Individual and Housing Advocacy
 Transportation
 Food Giveaway

Court Program

Prosecution Advocacy and Accompaniment
 Criminal Court Advocacy and Accompaniment
 Civil Court Advocacy and Accompaniment
 Notifications
 CPO Accompaniment
 Victim Impact Statement Assistance

Education Program

Domestic Violence Support/Edu. Group
 "Finding Purpose" (Residential & Offsite)
 Financial Empowerment Sessions
 Community Education
 Social Media
 Awareness Events
 Domestic Violence Awareness Month Events
 Silent Witness Initiative
 Community Outreach

24/7 Text & Chat Program

HelpChat

Support, Empowerment, Advocacy
 Appropriate Information and Referrals

Safe Exchange

Safe, staff-facilitated child custody exchange
 Monitored written communication
 Child-centered
 Self-referrals and/or court referrals
 No face-to-face contact between parents

Total Survivors Served

Emergency Shelter

81 Adults
 43 Children

Court Advocacy

310 Adults
 139 Children

Mobile/Non-Residential

206 Adults
 51 Children

Anonymous Contacts

1,542

Safe Exchange Center

Creating safer exchanges,
 healthier families, and
 brighter futures.

On April 29th, 2025, Crossroads Crisis Center opened a Safe Exchange Center. Our Safe Exchange offers child exchange services for families navigating challenging or sensitive parenting situations. This child-centered service ensures a secure, neutral, and welcoming environment for parents to facilitate custody exchanges.

I like the way they assist in my court case so I don't have to face my abuser head on.

~Survivor

Crossroads staff, thank you for going above & beyond in dealing with my situation. I am so grateful to have met all of you & I'll never forget your kindness!

~Survivor

Thank you for being understanding and listening when no one else would.

~Survivor